

Scope: Teva Canada Employees (All Canada)
Location: Canada
Effective: May 1, 2021
Owner: Human Resources

Feedback Process

Dear Valued Customers and Visitors:

Teva Canada is committed to improving accessibility for People with Disabilities and complying with the mandatory Customer Service Accessibility Plan addressed in Ontario Regulation 429/07 (“Customer Service Standard”) under the Accessibility for Ontarians with Disabilities Act (“AODA”).

Teva Canada encourages feedback on the way that it supports Accessibility and inclusiveness in its workplace, and for the customers of and visitors to the company. In particular, Teva Canada invites input on how we can improve Accessibility in providing goods or services to People with Disabilities, so we can continually enhance our capabilities and support to the community. Those who wish to provide such Feedback are encouraged to do so, in any of the following ways:

- In person – Security or Human Resources, Re: AODA – 30 Novopharm Court Site
- In writing – 30 Novopharm Court, Toronto Ontario M1B 2K9
- By telephone – 416-940-6486
- By delivering an electronic text by email to AODA@tevacanada.com or on a diskette OR
- By fax – (416) 291-1874 or Toll Free 1 800-387-4733

All Feedback will be directed to the appropriate department(s).

Teva Canada will provide timely responses to Feedback submitted, whenever possible.

Thank you

Teva Canada