



Welcome to the Teva-Teriflunomide Patient Care ProgramSM

Teva Canada is pleased to introduce the Teva-Teriflunomide Patient Care ProgramSM. A Patient Care Specialist (PCS) will support patients starting Teva-Teriflunomide therapy by offering reimbursement navigation, financial assistance/copy support. Patients will also receive ongoing nursing support throughout their Teva-Teriflunomide treatment.

If you have any questions about the Teva-Teriflunomide Patient Care ProgramSM, please contact the program at 1-844-527-1217 8 a.m. and 8 p.m. EST.

Additional information and program resources are available at **TevaCanada.com/Teriflunomide-Support**.

Enrolling a new patient

Enrolling a new patient into the Teva-Teriflunomide Patient Care ProgramSM is easy. Download this easy-to-use form to enrol patients in the Teva-Teriflunomide Patient Care Program and fax the completed enrolment form to **1-844-527-1218** or email it to **info@TeriflunomideTevaCanada.com**. You may also call to enrol patients at **1-844-527-1217**.

Click here to download the enrolment form or visit **TevaCanada.com/Teriflunomide-Support**

The Teva-Teriflunomide Patient Care ProgramSM requires the following patient information

- Name
- Date of birth
- Address
- Phone number
- Email
- Private insurance coverage details

The enrolment process for a new patient usually takes 10 – 15 minutes. If insurance confirmation is needed, it may take 20 minutes – 1 hour (varies by insurer).

Inform the patient that within one business day after you have either faxed the enrolment form or called the Teva-Teriflunomide Patient Care ProgramSM line, a Patient Care Specialist will reach out to the patient with a welcome call to:

- Discuss insurance information and reimbursement navigation (what's covered, etc.) *Confirmation of insurance coverage is required before discussing reimbursement.*
- If Special Authorization (SA) is required, the PCS will correspond with the patient's physician to acquire necessary information, then submits to insurer for approval

Reminder! Be sure to get patient consent prior to enrolling the patient into the Teva-Teriflunomide Patient Care ProgramSM (verbal consent is acceptable). The Patient Care Specialist will also confirm verbal consent on the recorded phone call.

How do I know when insurance coverage for my patient is confirmed?

The program will communicate to the physician once coverage is secured and the patient is ready to begin their Teva-Teriflunomide therapy.



Financial Assistance/Co-Pay

The Teva-Teriflunomide Patient Care ProgramSM can provide reimbursement and financial assistance to eligible patients.

How is the co-pay processed?

Once a patient's coverage is secured, if they require and are eligible for co-pay assistance a Patient Care Specialist will assign a virtual card to the patient to cover the co-pay.

What is a virtual co-pay card?

The co-pay card is a virtual card that is activated when the patient is enrolled into the program and works like a 3rd party insurance plan. The co-pay card is assigned to a specific patient that is enrolled in the program. The patient will not be responsible for presenting their card with each refill.

What if my patient no longer wants to be in the program?

If a patient no longer wants to be in the program or switches to another brand, the program will communicate this to the physician that the patient is discharged from program.

Adverse Reactions

Adverse events

When necessary, the Teva-Teriflunomide Patient Care ProgramSM will collect patient reports of adverse events and forward to the Teva Pharmacovigilance team.